#### Successful heating with wood

Building a case for an inclusive approach to project delivery





# **About Spark Energy**

- Fully-integrated wood energy solution provider
  - Design of wood energy systems (wood chip or pellet fired)
  - Supply, installation and commissioning of wood boilers
  - Supply of fuel-grade wood chips
  - Wood energy contractor (e.g. finance, maintenance)
- Founded in 2007
  - Specialist wood-energy-for-business company
  - Nationwide client coverage
  - In-house servicing and commissioning engineers



# **Diverse client portfolio across NZ**





# Technology to suit all applications





#### A case for outcome-based procurement



# Project parts highly interlinked

#### Boiler selection

- Pre-project load analysis
- Biomass boiler type (firebox design, boiler size, price/benefit analysis)

#### Fuel handling

- From hopper to boiler, from truck to hopper (speed, particle size)
- Hopper sizing and type
- Wood fuel options
  - Woody biomass vs wood chips vs wood pellets
  - Availability, price expectations



# Alignment of parts requires expertise

- Strong understanding of array of technologies
  - Wood boilers
  - Fuel handling systems
- Indepth knowledge of fuel prices and availability
  - Wood chips vs biomass vs pellets vs miscanthus etc.
  - Biomass boiler is 20 year+ investment, fuel source(s) must be aligned to investment cycle
- Familiarity with regulatory environment
  - Health & Safety, Air Plans, Boiler code etc.



# Traditional approach often not suitable

- Risk of silo-based approach to design
  - Can't reasonably expect project managers, mechanical engineers,
    CFOs etc. to understand ramifications of technology/fuel choices
- · Lack of indepth knowledge across "the parts"
  - Specifiers are quickly catching up on the merits of wood energy
- How to manage tension between project objectives
  - Project delivery: keep capex cost down
  - Operational delivery: keep fuel cost low, low maintenance costs



## **Outcome-based delivery is the answer**

- Boiler efficiency and heat availability
  - Energy payment by heat metering, not fuel volume delivered
  - For example, boiler to deliver heat 98% or more of available hours
- Hopper and fuel handling design
  - Hopper working capacity, speed of conveying, "uptime"
- Fuel pricing and supply terms
- Support and parts availability
  - e.g. callout response time, critical parts availability



# Partnership approach delivers results

- Procure for success with a long-term perspective
  - Focus on delivery of project payback to heat user
  - Ensure accountability is embedded in service levels
  - Eliminate traditional "deliver contract, then out" short-term focus
- "Peace of mind" for heat user
  - Performance risk transferred to wood heat provider
  - Long-term nature of relationship warrants investment by service providers in infrastructure that benefits heat user



# Performance-based service delivery drives innovation



# **Service innovation – Hoppercam**





## Awareness innovation – Wood 101 App









## Support innovation – Cloud auditing





#### Delivering great outcomes across NZ



#### **Medium-commercial systems**







Aro Ha district heating

Wakari Hospital 950kW

Knox College 540kW



## **Small commercial systems**



Ashburn Clinic 200kW

Spark Energy 200kW

BRANZ 130kW



#### Investing in wood energy future



## **Dunedin biomass processing centre**





#### Underlying processes are simple...





#### ...using commonly available plant...





#### ... yet right tools key to good fuel





# Wood fuel supplier checklist

- Stock (seasoning, supply security)
- Diversified sources of raw material (risk reduction)
- Concreted yard (insurance against contaminants)
- Mechanised drying plant (and backup solutions)
- Materials handling equipment (incl. redundancy)
- Under-cover chip storage (supply continuity)
- Trucks to suit site-specific delivery requirements



# Summary

- Wood energy sector is well resourced and ready
  - Extensive experience built up during past decade by multiple vendors
  - Specifiers quickly catching up with developments in wood energy
  - Others have gone before you, with success!
- Design/procure to deliver "ownership" of outcomes
  - Starts in concept phase, needs to be highly site/region sensitive
  - Engage with boiler technology providers and fuel vendors early on
- Market moving to performance-based contracting



## **Q&A?**

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